

Westside Service Delivery Survey FY 2003-04

Department/ Program Name	Program Description	Westside Performance Measures	Citywide Performance Measures	Comments
Fire				
Emergency Fire/Medical Services	Engine companies respond to emergency fire and medical calls and provide paramedic level treatment when necessary.	<p>4 minutes and 35 seconds from dispatch to the arrival of the first emergency unit</p> <p>Median number of emergency responses per engine or ladder company: 2818</p> <p>101.26 emergency incidents per thousand population</p> <p>.2 fire stations per square mile; 10 fire stations</p> <p>.24 firefighters on duty per 1000 residents</p> <p>76.73% of time response is from first due unit (unit from the closest fire station, an indication of unit availability)</p>	<p>4 minutes and 57 seconds from dispatch to the arrival of the first emergency unit</p> <p>Median number of emergency responses per engine or ladder company: 2272</p> <p>101.32 emergency incidents per thousand population</p> <p>.13 fire stations per square miles; 49 fire stations</p> <p>.29 firefighters on duty per 1000 residents</p> <p>78.11% of time response is from first due unit (unit from the closest fire station, an indication of unit availability)</p>	<p>There were 33,775 emergency incidents in the study area and 133,844 incidents city-wide in FY03-04.</p> <p>One additional fire station funded by the current CIP will be located within the study area. FS60 in the area of Dunlap and I-17 is scheduled to open in June of 2006. A station at 51st Avenue and Osborn is planned for the next CIP.</p>
Emergency Transportation	Rescues/Ambulances staffed with paramedic and EMT transport patients to hospital emergency rooms.	<p>Average ambulance response time: 5.55</p> <p>.02 ambulances assigned per 1000 population</p> <p>90.01 medical dispatches per 1,000 residents</p>	<p>Average ambulance response time: 6.15</p> <p>.02 ambulances assigned per 1000 population</p> <p>85.02 medical dispatches per 1,000 residents</p>	There were 30,058 emergency medical calls dispatched in the study area; and 112,320 dispatched citywide.
Fire Investigations	Investigate all structure fires; fires in which serious injury or death occurs, fires in which the cause cannot be determined by the responding fire company and known arson fires.	<p>Number of Civilian Fire Injuries per 100,000 population: 5.99</p> <p>Number of Civilian Fire Fatalities per 100,000 population: 0</p> <p>Fire loss per capita: \$58.18</p> <p>Fires per 100,000 population: 64.76</p> <p>26.4% investigated fires found to be caused by arsonists</p>	<p>Number of Civilian Fire Injuries per 100,000 population: 4.46</p> <p>Number of Civilian Fire Fatalities per 100,000 population: .378</p> <p>Fire loss per capita: \$38.65</p> <p>Fires per 100,000 population: 52.91</p> <p>27.6% investigated fires found to be caused by arsonists</p>	<p>There were 20 non-fatal fire injuries in the study area in FY03-04 and 59 non-fatal fire injuries citywide.</p> <p>There were no civilian fire fatalities in the study area in FY03-04 and 5 fatalities citywide.</p> <p>The total fire loss for incidents in the study area in FY03-04 was \$19,405,325. The citywide loss was \$51,059,154.</p> <p>There were 216 fires investigated in the study area and 699 fires investigated citywide in FY03-04.</p>

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Youth Firesetter Intervention	Provide fire and life safety education and counseling to children with firesetting behaviours.	.605 Youth Firesetter Intervention Program referrals per 1,000 youth population	1.023 Youth Firesetter Intervention Program referrals per 1,000 youth population	There were 69 referrals from the study area and 390 referrals citywide in FY03-04.
Community Involvement	Provide fire and life safety instruction and information to children, residents, community based organizations and professional groups.	2.698 drownings per 100,000 population Percentage of schools with the Urban Survival Program in place: 18%	2.725 drownings per 100,000 population Percentage of schools with the Urban Survival Program in place: 33%	There were 9 drownings in the study area in FY03-04 and 36 citywide.
Emergency Services	Provide volunteer crisis response teams to support victims of fire or crime with immediate assistance and other social services.	4.09 responses per thousand population	3.4 responses per thousand population	
Baby Shots Program	Administer free childhood immunizations at clinic sites located throughout the city.	2 Clinics 3045 (36% of total) immunizations; 3894 (46% of total) immunizations including clinic bordering area	7 Clinics 8518 immunizations	Two clinics are in the study area and one borders the area providing residents close access to 3 immunization sites.
Fire Prevention	Conduct inspections of facilities with hazardous materials	460 occupancies 9.3 occupancies per square mile	3,024 occupancies 8.1 occupancies per square mile	